

# **AGENCY**

# **FAQS**

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## **FREQUENTLY- ASKED QUESTIONS**

### **AGENCY AND BROKER PARTICIPATION**

#### **1 What is the cost of membership in the network?**

**There is no cost to agencies for membership in the Network.**

#### **2. How do I get my location and contact info on your Agency Locator?**

**After you register, your agency contact information will be automatically added to the Network's Agency Locator.**

#### **3. How do we receive leads from the USA Insurance Network®?**

**Consumers use the Agency Locator to connect with the nearest Network agency.**

#### **4. Am I required to write policies with USA Insurance Network® sponsoring Market Providers?**

**You are not required to write policies with the providers sponsoring coverages on the site. However, you may wish to build relationships with providers that you do not currently represent. The shared community of the USA Insurance Network® is a good way to start the conversation.**

#### **5. How will we know what to tell our prospective clients about specific coverages?**

**You and your staff members may refer to the content supplied by our providers or from additional educational and marketing tools in the Resources section of the site.**



**7. Are there specific commission levels for coverages generated in the USA Insurance Network?**

**No commission levels are set by the Network. Commissions are strictly between the sponsoring Market Providers and each individual agency. We connect you with the Providers through links, tools, and application forms.**

**8. Can we change the information we have provided to the Network about our agency?**

**Yes. Most information will be directly under your control through your unique user name and password. And we stand ready to help with any modifications you request.**

**9. How do we stay informed about new coverages, educational opportunities, and other content available on the Network?**

**Registered agents and brokers will receive weekly updates in our USA Insurance Network Thursday BRIEF, along with targeted emails about important additions and opportunities. We encourage you to include other team members within your office or organization to sign up for the BRIEF and other alerts.**

